



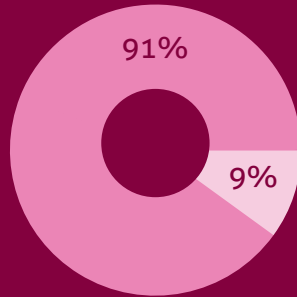
# MEMBER SURVEY



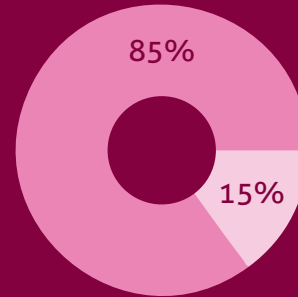
## SURVEY PARTICIPATION



## OVERALL SATISFACTION



**91%** satisfied with CCSA's support



**85%** said their organisation is better able to support its community because of CCSA's work

## TOP ACTIVITIES CENTRES PARTICIPATED IN



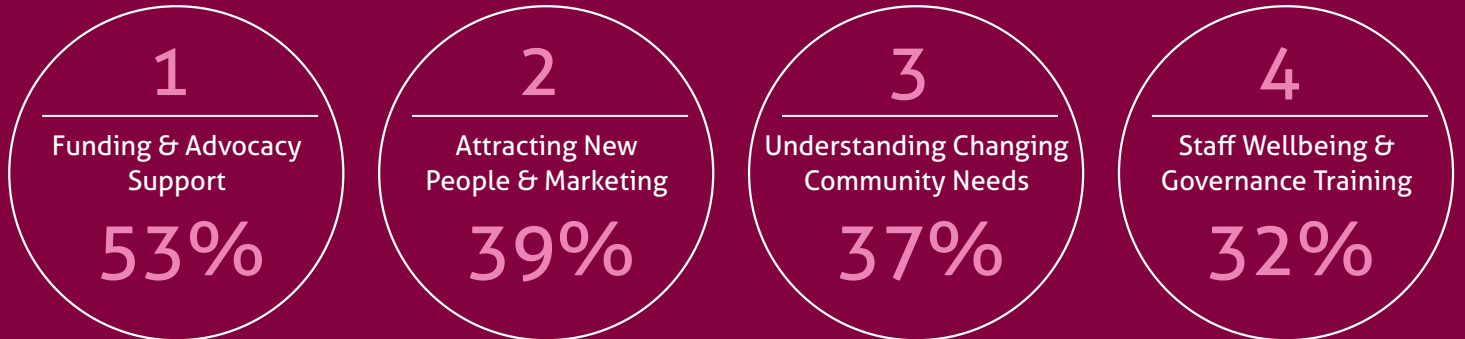
## EMERGING COMMUNITY CHALLENGES



## COMMUNITY REACH



## PRIORITIES FOR CCSA (MEMBER REQUESTS)



## TOP CHALLENGES FOR CENTRES (NEXT 12 MONTHS)



## WHAT THE SECTOR IS NEEDING FROM CCSA

### What's Working Well

- **TRAINING AND EVENTS:** Adaptive Futures Conference, trauma-informed practice training, and co-design workshops.
- **COMMUNICATION:** Regular and professional contact via email, calls, and newsletters is valued.
- **ADVOCACY AND LEADERSHIP:** CCSA seen as a unifying voice and sector advocate.
- **COLLABORATION:** Members appreciate the partnerships with Flinders University and DHS.

### Areas for Improvement

- **REGIONAL INCLUSION:** More face-to-face engagement and events in regional areas.
- **TRAINING ACCESSIBILITY:** Provide training on varying days of the week and offer an online option where possible.
- **WEBSITE & COMMUNICATION:** Clearer event calendars, website updates, and earlier notice of opportunities.
- **ADVOCACY FOCUS:** Stronger lobbying on funding and resourcing.
- **NETWORKING:** Quarterly catch-ups and peer connection opportunities.