

ANNUAL REPORT

# 2022-2023



**Community Centres SA**  
*Strengthening Local Communities*

# ABOUT US

## OUR FAST FACTS

**108** 

We are a peak body advocating for 108 Community Centres and another 44 allied organisations



We nurture best practice community development

**40** YEARS

We are 40 years old in 2023, borne out of the global women's movement

## HOW WELL ARE WE DOING?

**79%**

of our members believe CCSA effectively captures the voice of the sector

**87%**

feel satisfied with CCSA's efforts to keep them informed about best practice, benchmarks and professional development opportunities

**485,620**

**SOCIAL MEDIA REACH**



## HOW MUCH ARE WE DOING?



**7604**  
e news

Information dissemination is one of CCSA's key roles. 7604 people received our e news over the year

**236** CAPACITY BUILDING ACTIVITIES

Another key role is building community sector workforce capacity. We held 236 capacity building activities over the year

**459** COMMUNITY LEARNERS

We delivered over 64 courses and trained over 459 community learners

## WHAT WE CARE ABOUT

- Inclusivity
- Empowerment
- Social Justice
- Community Participation
- Diversity
- Collaboration
- Integrity
- Reconciliation



## WHAT WE OFFER

- Advocacy
- Community & Workforce Capacity Building
- Information & Advice
- Community Development
- Consulting Services



\* based on responses to our 2023 member survey

# SNAPSHOT

## OF OUR COMMUNITY CENTRE SECTOR

### OUR SECTOR

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**35,000**

**PARTICIPANTS**

across the sector a week

## Volunteers



Typically, the total number of volunteering hours in a Community Centre each week is >110 hours per week

## COMMUNITY CENTRE PARTICIPANTS

Average number of weekly participants per week is 300 – 400

## Growth IN ACTIVITIES



In the last year, over half of the Community Centres have increased the number of activities they run. Over 60% of Community Centres have added up to 5 new programs and activities, with over 10% adding more than 10 new activities available to their communities



## PARTNERSHIPS

40% of centres developed 2 – 6 new partnerships or collaborations with other allied organisations



## BOARDS & COMMITTEES

41% of Community Centres report directly to a Board or Management Committee



## PROGRAMS & ACTIVITIES

Community Centres, on average run 15-25 activities each week, across weekdays, weekends and in the evenings



# BOARD MEMBERS



**CRISTINA BLUMBERG**  
Chairperson



**KERSTIN MARTINS**  
Deputy Chairperson



**THARANI MAHADEVA**  
Treasurer



**DONNA MIJATOVIC**  
Secretary



**KIM RITTER**



**JO MENADUE**



**BELINDA TASSONE**



**SARAH SCAMMELL**



**PAUL WRIGHT**

“

CONNECTION IS THE ENERGY THAT IS CREATED BETWEEN  
PEOPLE WHEN THEY FEEL SEEN, HEARD AND VALUED  
– WHEN THEY CAN GIVE AND RECEIVE WITHOUT JUDGEMENT

BRENE BROWN

”

# CEO's REPORT



**Kerrie Akkermans**  
Chief Executive  
Officer

Whilst being in the role for only two months to cover this annual report, it is evident that our members' dedication, impact, and passion for community engagement is remarkable. I want to express my sincere thanks for the warm welcome I have received from the staff, Board, and members.

The influence of Community Centre members and partners in connecting with vulnerable individuals and making a difference in their lives through programs and services is crucial and deserves recognition.

Advocating for our members to stakeholders, including government, corporate entities, and NGOs, will remain a top priority, and quantifying outcomes will be essential for securing increased funding. Our core focus has always

been understanding the needs of our members and identifying stakeholders to support capacity building.

To have a voice in discussions impacting communities, we must raise the profile of CCSA and our members through new platforms like a community podcast and increase awareness of Community Centres' capabilities.

Key program achievements for this year:

- Continued the rollout and growth of the Community Connections Project (CCP) to build community connectedness and support structures.
- Strengthened the partnership with Flinders University for social work student pathways.
- The successful delivery and completion of projects and initiatives such as the Abuse Preventions Hub pilot project, a collaboration between CCSA, the Office for Ageing Well and the Adult Safeguarding Unit, Be Connected, iDrive, and Community Learning.

As we celebrate CCSA's 40th year of successful place-based community

development initiatives, let us reflect on our achievements and explore future growth opportunities. This celebration aims to inspire renewed passion and dedication towards our mission of creating sustainable and thriving communities. I am excited about the countless opportunities ahead for CCSA, which will enhance our organisation and strengthen the capacity, influence, and recognition of our members for their outstanding work in our communities. Finally, I want to thank the entire CCSA team for their support, dedication, and determination in adapting to meet the sector's changing needs. Their commitment and hard work have been crucial in ensuring the success of the CCSA. I am truly grateful for their contributions and impact.

“

**COMMUNITIES -  
CREATING LOCAL TOUCH  
WITH GLOBAL IMPACT**

”

# CHAIRPERSON'S REPORT



**Cristina Blumberg**  
Chairperson

## IT HAS BEEN A SIGNIFICANT YEAR FOR COMMUNITY CENTRES SA!

This year, we appointed a new CEO and reached a milestone, as we celebrate 40 years of supporting and strengthening our local communities in 2023.

First, I would like to thank our outgoing CEO, Kylie Fergusen, who left CCSA at the end of 2022. Kylie's passion for CCSA and our sector was obvious to all. Among her many achievements, Kylie recognised the scourge of loneliness and championed the role centres play in addressing it. She also advocated passionately for centre funding, which

the government has recognised through increased baseline funding. I also thank Scott Dutschke, our Chief Operations Officer, who was acting CEO following Kylie's departure and did a magnificent job guiding the organisation over several months.

The Board appointed Kerrie Akkermans as CCSA's new CEO in April this year. It is amazing to think of all Kerrie has achieved in the few months she's been with CCSA. Kerrie's work connecting with members across the state and raising the sector's profile, including through the new Community Conversations podcast, is just the beginning.

From a Board perspective, this year we say farewell to Kim Ritter (Chair 2021 – 2022), Kerstin Martins (Deputy Chair 2021 – 2022), and Donna Mijatovic. Kim, Kerstin, and Donna have brought a wealth of sector experience as well as passion to the Board, and they will be missed greatly.

As ever, this year we have continued to support and celebrate our communities. The 2022-23 financial year saw CCSA

continue in capacity building, project delivery, and advocacy, including:

- running a successful 2022 conference, the Festival of Ageing, attended by over 180 people;
- introducing the first sector awards evening to recognise the incredible efforts of leaders in our sector; and
- connecting with partner organisations across the state through the Community Connections Program – delivering training, communities of practice, and other learning opportunities.

On behalf of the Board, I would also like to pass on a big thank you to all staff of CCSA for your ongoing dedication and commitment to our purpose, and to our members and partners for your support over the year. As we round out our 40th year, I am excited by all the conversations around how we will continue to make our mark improving community outcomes in South Australia over the next 40 years (and beyond!).

# TREASURER'S REPORT



**Tharani Mahadeva**  
Treasurer

THE PRINCIPAL ACTIVITIES DURING THE FINANCIAL YEAR WERE PROVIDING ADVOCACY, RESEARCH, CAPACITY BUILDING AND TRAINING TO COMMUNITY ORGANISATION MEMBERS INCLUDING COMMUNITY CENTRES AND NEIGHBOURHOOD HOUSES.

PKF Adelaide were appointed as auditors for 2022/23 and have completed their audit of the financial report of Community Centres SA Incorporated. The financial report is available upon request. However, I am pleased to present a summary of the audited financial results for the 2022/23 financial year.

Throughout the 2022/23 financial year, Community Centres SA has provided advocacy and capacity building and training programs in accordance with

funding outcome requirements. The result for the 2022/23 financial year was a net loss of \$85,691 following a surplus of \$21,259 in the previous financial year. The loss is attributable to corporate overheads which were unrecoverable through grant funded programs coupled with a reduction in diversified income revenue. The loss is budgeted to be recovered in the 2023/24 financial year through a restructure of corporate overheads.

The focus for Community Centres SA in

2023/24 and into the future is to ensure sustainability of the Association and maximise the value for its members. The Board and management will continue to assess revenue initiatives and cost optimisation strategies together with effective governance.

On behalf of the Board and the Finance Sub Committee I would like to thank the dedicated team who worked diligently throughout the year in support of the management team.



## FINANCIAL PERFORMANCE

	2022-23 \$	2021-22 \$
<b>PROFIT AND LOSS</b>		
Grant Income	1,563,684	1,776,842
Memberships	18,616	21,869
Interest Revenue	11,597	4,804
Other Income	78,067	106,464
<b>TOTAL INCOME</b>	<b>1,671,964</b>	<b>1,909,978</b>
<b>EXPENSES</b>		
Program Costs	243,331	472,213
Employee Benefit Expenses	1,223,783	1,243,468
Operating Expenses	290,541	173,040
Net Position	(85,689)	21,255
<b>EBIDA</b>	<b>(86,494)</b>	<b>30,301</b>
<b>RATIOS</b>		
Wages as percentage of gross recurrent income	73%	65%



## FINANCIAL POSITION

	2022-23 \$	2021-22 \$
<b>BALANCE SHEET</b>		
<b>ASSETS</b>		
Cash & Cash Equivalents	837,427	1,758,654
Accounts Receivable	8,800	48,895
Motor Vehicle	20,938	30,602
<b>TOTAL ASSETS</b>	<b>867,164</b>	<b>1,838,151</b>
<b>LIABILITIES</b>		
Accounts Payable	123,545	222,944
Provisions	34,437	80,771
Grant Liabilities	38,535	778,097
<b>TOTAL LIABILITIES</b>	<b>196,517</b>	<b>1,081,812</b>
<b>NET ASSETS/EQUITY</b>	<b>670,648</b>	<b>756,339</b>

# THANK YOU!

THERE ARE MANY OTHER PEOPLE & ORGANISATIONS WHO HAVE SUPPORTED OUR WORK THROUGHOUT THE YEAR WHO WE WISH TO ACKNOWLEDGE...WE CAN ACHIEVE SO MUCH MORE TOGETHER!

Thank you to all our partners, supporters, funders and sponsors.

Federal, State and Local Government politicians who have supported their local Community and Neighbourhood Centres and Community Centres SA.

Adelaide Symphony Orchestra

Adult Safeguarding Unit

Aged Rights Advocacy Service

ARA

Australian Neighbourhood Houses and Centres Association

Be Connected (Good Things Foundation)

Bonterra

Breast Screen SA

Carers SA

City of Marion

Community Achievement Awards

Community Bridging Services

COTA

Dementia Australia

Department for Home Affairs

Department for Human Services

Department for Innovation and Skills

Equals International

Flinders University

Torrens University

Good Shepherd

Guild Insurance

Job Services Providers

Local Government

Lutheran Care

Multicultural Communities Council SA

Office for Ageing Well

PKF

Reconciliation SA

Red Cross

SACOSS

SAPOL

SpacetoCo

SWIRL (Social Work Innovation Research Lab)

The Wyatt Trust

Training & Skills Commission

Volunteering SA & NT

All of our Community Connector members

**WE CAN ACHIEVE SO MUCH MORE TOGETHER!**



**Community Centres SA**  
*Strengthening Local Communities*